

**PREMIUM ENCASUREMENT** · Refer to our website [www.dreamGUARDbedding.com/warranty](http://www.dreamGUARDbedding.com/warranty) · 1-800-444-0648

Thank you for your purchase of this premium dreamGUARD mattress encasement. Please read the following important information regarding the stipulations of this warranty:

### **MATTRESS ENCASUREMENT WARRANTY**

dreamGUARD warrants the owner of this Premium dreamGUARD mattress encasement ("Encasement") that if the fabric or laminate becomes damaged within a period of 10 years from the Date of Purchase as a result of normal household use, dreamGUARD will replace the Encasement, provided the Care Instructions have been followed. The Mattress Encasement Warranty is NOT transferable.

### **New Mattress Surface Protection Warranty When dreamGUARD Encasement is purchased from an authorized dreamGUARD Retailer along with a New Mattress**

When you simultaneously purchase a new mattress along with a dreamGUARD Encasement, dreamGUARD, in addition to the Mattress Encasement Warranty, will also guarantee the mattress surface against staining from Food, Beverages, Animal and/or Human Bodily Fluids provided the mattress was properly covered by the Encasement at the time the staining occurred and in compliance with the Care Instructions. dreamGUARD, in its sole discretion, reserves the right to decide, in the case of a validated claim, whether to have the mattress professionally cleaned or to replace the surface fabric. Subject to all Care Instructions and proper use of the Encasement and validation of your claim, dreamGUARD will, at its sole discretion, replace the mattress or provide one of comparable quality, if the mattress is damaged beyond repair as a direct result of the failure of the Encasement and the claim is within the mattress manufacturer's warranty period on the mattress. The Mattress Encasement Warranty is NOT transferable. The Mattress Encasement Warranty is only for replacement of Encasement due to damage covered under the terms of the Warranty. This Warranty does not provide unlimited replacement or replacements due to general wear and tear. Replacement of the mattress Encasement, mattress and any cleanings must be authorized by dreamGUARD. The total liability under this Warranty is the purchase price you paid for the mattress. In the event that the aggregate of all authorized service exceeds the purchase price paid for the mattress or we replace the mattress with a new mattress of equal value, we shall have satisfied all obligations owed under this Warranty.

### **WARRANTY EXCLUSIONS**

The above Warranties expressly exclude coverage and application to Damage or Staining resulting from: Intentional or Reckless acts, Gross negligence or abuse by user, damage or stains from sources not listed in the Warranty, Encasements improperly installed and/or maintained, failure to follow the Care Instructions, normal wear and tear, and/or soiling of a mattress employed for commercial or institutional use, staining occurring during delivery, staining caused by inks, nail polish, cosmetics, bleach, non-food related grease, corrosives, alcohol, dyes, solvents, or unknown stains, accumulation of stains, damage or staining to ensembles, frames, headboards, footboards, side rails, and mattress base, and a mattress not fitted with an Encasement are also expressly excluded from the Warranty. Any unauthorized cleaning agents, solvents or methods will result in the Warranty being void. Acts of God and/or nature are not covered under the Warranty. General soiling and reoccurring pet staining is considered personal negligence under the Warranty contract and will not be honored. In the event that a claim results in the replacement of the entire mattress, the warranty is considered fulfilled and if continued coverage on the replacement mattress is desired, a new encasement must be purchased and delivered with the replacement mattress. dreamGUARD will cover up to a \$50 delivery fee given a delivery fee was paid for during original purchase.

Due to the breathable fibers that this Encasement is constructed of, odors are not covered under this warranty. This warranty does not cover floor model mattresses with preexisting damage, non-manufacturer warranted mattresses, or pre-owned mattresses. Monetary refunds are excluded from coverage.

**Encasements are designed to keep the mattress surface free from stains and should easily wash out when wash and Care Instructions are followed. They will withstand repeated washings and tumble-drying and will provide lasting protection.**

THE APPLICABLE WARRANTY REPLACES ALL OTHER WARRANTIES EXPRESS OR IMPLIED AND NO ONE IS AUTHORIZED TO ASSUME OR UNDERTAKE FOR dreamGUARD ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THIS PRODUCT. dreamGUARD SHALL NOT BE LIABLE FOR ANY DIRECT, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGE OF WHATEVER KIND OR NATURE AND THE OBLIGATION OF dreamGUARD SHALL BE LIMITED TO THE TERMS OF THE ABOVE STATED WARRANTY OBLIGATION. THIS WARRANTY IS EXCLUSIVELY MADE BY dreamGUARD AND IS NOT MADE BY OR ON BEHALF OF ITS DISTRIBUTORS OR ANY OTHER PARTY.

### **CARE INSTRUCTIONS**

1. Machine wash the encasement as quickly as possible after spillage, preferably while fresh and wet using a mild detergent. DO NOT USE BLEACH OR BLEACH ALTERNATIVE.
2. To avoid blistering, tumble dry in the dryer at a low temperature always together with bed linens or towels (NEVER dry the Encasement alone in a dryer).

### **CLAIM SUBMISSION PROCEDURES**

1. To submit a claim, please telephone our help-line 1-800-444-0648 within five days of each incident's occurrence.
2. Do not attempt to clean the surface of the mattress. This will result in the Warranty being void.
3. dreamGUARD reserves the right to request the Encasement be returned for inspection and validation. DO NOT RETURN THE DAMAGED ENCASEMENT TO THE RETAILER FROM WHICH YOU PURCHASED IT.
4. The purchased receipt for mattress and Encasement must be retained, and dreamGUARD reserves the right to request a copy of the receipt and/or photographic evidence of damage for Warranty validation.

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